



COVID-19 Update

Our Plan to Protect Our Members & Staff

Like all those in our community, we are taking the public health threat that the coronavirus poses very seriously. Being that we service over 200 households each month, it has been critical for us to understand the risk associated with our business protocols and how we can reduce those risks. As a company categorized under waste management, we are considered an essential business and are honored to continue serving our community at this time.

After reviewing research on COVID-19, it is apparent that our business holds minimal risk of transmitting the virus, as contraction of the virus is mainly caused by direct transmission i.e. physical contact or fluid exchange like coughing or sneezing. Face-to-face interaction between our drivers and customers is very uncommon, and usually only occurs outside, so that risk is minimal.

It has also been shown that the virus can live on plastic and metal surfaces for up to 3 days. Though there is much less risk of contracting the virus via surfaces, we understand that our buckets are plastic and want to make sure that potential contamination between our employees, buckets, customers, and vice-versa, are addressed. After reviewing CDC guidelines, we've adopted some new procedures listed below in order to keep both you and our staff safe.

What we are doing:

- Our drivers are being dispatched alone so that they adhere to social distancing guidelines.
- Our trucks are stocked with hand sanitizer, and disinfectant wipes so our employees can properly sanitize their hands and high touch surfaces.
- Staff will wear a face mask, and single use compostable gloves that will be disposed of after each stop.
- A bleach solution and new rag will be used to clean each bucket.
 - While we normally opt for a vinegar based solution that is more natural, safety is more important at this time and we want to make sure that buckets are disinfected to the best of our abilities.

How you can help us:

- We would recommend washing your hands before dropping your container(s) outside and after picking it up post-collection.
 - Again- this is precautionary to help reduce the risk of cross contamination.
- Please tuck liner into container and securely close lids before collection.

With the consistent government changes and ordinances, we are taking it one day at a time. Currently, we have no plans to suspend our composting services unless a staff member or close associate tests positive for COVID-19 or local conditions change. If you have any questions in regards to these protocols, please contact us.

Thank you for your patience, understanding, and cooperation as we navigate this unprecedented challenge.